

# Training Report

Change is the new Normal – Amendments and updates in Healthcare laws

**Date:** 20<sup>th</sup> and 21<sup>st</sup> August 2020

**Time:** 3 PM to 5.30 PM

**Trainers:** Dr. Suganthi Iyer - Deputy Director Hinduja Hospitals, Mumbai; Mr. Samuel Abraham, Senior Law Officer, CMC Vellore; Dr Chethana H S, consultant – Operations and quality motherhood Chain of Hospitals , Dr. Usha Manjunath – Director and Professor IIHMR Bangalore

**Programme In Charge:** Dr. Deepashree M R – Asst Professor

**IT Team:** Mr Pradeep Kumar- Asst. Professor, Mr. Arunkumar – IT assistant, Mr Sudhakar – SEO and digital Marketing, Ms. Jyoce Jaison and Ms. Jyoti Prava – Academics

**Total Number of participants:** 69

**Topics Covered:** Amendments and updates under following Acts and regulations:

- Amendment to Consumer Protection Act 1986
- New Labour code
- National Guidelines for Stem cell Research 2017
- National Guidelines for Ethics Committee Reviewing Biomedical and Health Research during Pandemic-2020
- National Guidelines for Biomedical Research Involving Human Participants, 2017
- The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) ACT, 2013
- Criminal Negligence
- Epidemic Diseases Act, 1897
- Disaster Management Act, 2005
- Transplantation of Human Organs Act (THOA), 1994
- Medical Council of India regulations on Telemedicine and Teleconsultation.

## Brief report:

It has been generally believed that knowledge about 'Legal' is only restricted to 'lawyers' or law students. To break this thinking, IIHMR Bangalore regularly organizes Management Development Programme on 'Healthcare Laws'.

This year, an online MDP was organized on 'Change is the new normal – amendments and updates in HEALTHCARE LAWS' on 20<sup>th</sup> and 21<sup>st</sup> August 2020. 70 participants from different organization participated in this programme.

This 2 day programme covered latest updates in the laws related to healthcare. Mr Samuel Abraham, Senior Law Officer from CMC Vellore, discussed on the changes in Labour law, Consumer protection act related to healthcare and hospital. Various landmark cases was also discussed during his session. He also covered National Guidelines for Stem cell Research 2017, National Guidelines for Ethics Committee Reviewing Biomedical and Health Research during

Pandemic-2020, National Guidelines for Biomedical Research Involving Human Participants, 2017.

Dr Suganthi Iyer, Deputy Director Hinduja Hospital is one of the renowned doctor and a law practitioner trained the participants on The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) ACT, 2013 and Criminal Negligence giving examples of Healthcare. She also helped participants to understand the Epidemic Diseases Act, 1897 and Disaster Management Act, 2005 which is most important for all healthcare workers in recent times.

Dr. Chethana H S, Consultant – Operations and Quality, Motherhood Chain of Hospitals used different case studies to understand Transplantation of Human Organs Act (THOA), 1994. Based on the current requirement Medical Council of India regulations on Telemedicine and Teleconsultation was taken up for discussion.

During end of each topic, question and answer session was taken up and queries raised by participants was addressed by all trainers. Dr. Usha Manjunath concluded the session and thanked all dignitaries for their contribution for this programme.

### Feedback analysis:

Feedback about the programme was taken from the participants and following are the results (28 Respondents) :

1. For the question on how helpful the program was, 51.9% agreed that the program wa very helpful for them and 44.4 % said that it was extremely helpful

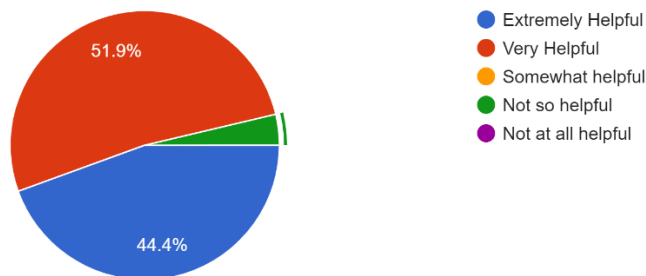


Figure 1: How helpful the program?

2. 65.4% strongly agreed and 34.6 % agreed that the speakers were very efficient

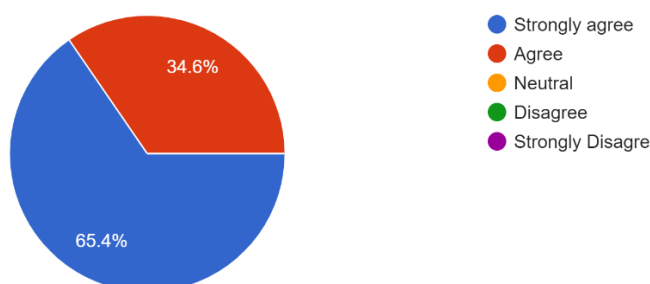


Figure 2: Speakers presented effectively

- 55.6% said that the management of technical aspect of the programme (Login, registration, audio and video played during the session) was managed excellently.

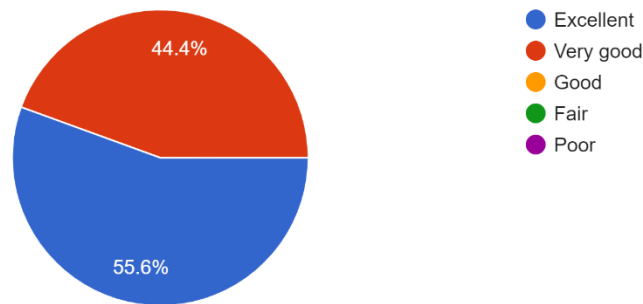


Figure 3: How was technical aspects of programme - registration, sign in, quality of video and audio

- A question was asked about how they came know about the programme for which, 39.3% of participants have received the information about this MDP through SMS/Whats app.

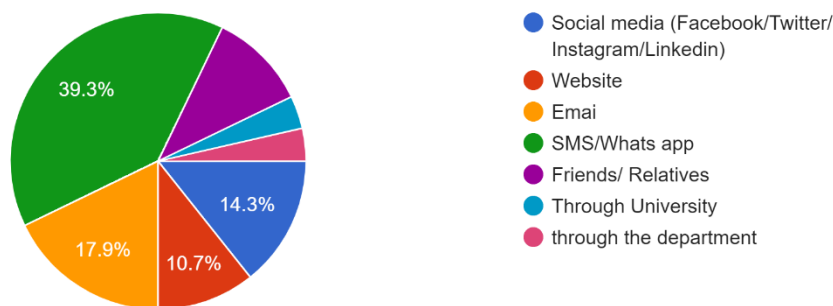


Figure 4: How did you come to know about this webinar

- Participants suggested following few areas for future training which they would be interested to attend:
  - Recent trends in quality measurements and practices following global standards, NABH and Quality Control.
  - Green supply chain practices adoption in the hospital & Price Transparency in Indian Healthcare System
  - Health care finance
  - Healthcare Laws: special reference to consent, legal requirement for Healthcare startups and ethics
  - Certificate Programme on Nutrition & Dietetics.