



29-30 JUNE 2018

LEGAL

ISSUES IN

HEALTHCARE

4 Hours
CME Credit

Karnataka Medical
Council

Resource Persons

Mr. Samuel Abraham
Senior Law Officer, CMC, Vellore

Dr. Usha Manjunath
Director, IIHMR-Bangalore

Dr. Chethana HS
Consultant - Medical Operations
Motherhood Group of Hospitals, Bangalore

Mr. Shashi Bhushan
Founder & CEO
HealthMacro Technologies Pvt.Ltd Bangalore

Dr. Veena R
Assistant Professor, IIHMR-Bangalore

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Report on

Legal Issues in Healthcare

Date:

29th and 30th June 2018

Venue:

IIHMR Bangalore

Institute of Health Management Research, Bangalore, conducted a two-day management development programme on '**Legal Issues in Healthcare**' for healthcare professionals. This workshop was conducted to enhance the participants' understanding of the various implications of laws governing the healthcare sector and keep oneself abreast with the latest in the legal aspects governing the healthcare to comply with these norms and protect the organization from any adversities that could arise out of ignorance as "*Ignorantia juris non excusat*".

KMC CME Credit – 4 Hours:

This MDP was accredited with 4 hours CME credit points by Karnataka Medical Council (KMC).

Participants:

39 healthcare professionals and students attended the event. The delegates were from NHM Karnataka, Gujarat, Manipur and Tripura; Narayana Health, Motherhood Hospital, Bangalore Baptist Hospital, Kosmoderma Clinics & Spas Pvt. Ltd, Bangalore, Access Health International, NU Hospital, BMS Hospital Trust, RGIPH & CDC, Government College of Nursing, Bangalore Mallige Hospital, St. Martha's Hospital, Zion Hospitals and Research Center Pvt. Ltd.

Inauguration:

Dr Nagesh N. S, Director, Institute of Gastroenterology & Organ Transplant, Bangalore Medical College & Hospital was the Chief Guest for the event. He is one of the first few to start liver transplant programme in Government sector. He is also the Governing Council Member of National Blood Transfusion Council of India. He is involved in setting up the first dedicated organ transplant institute in the country that would come up in NIMHANS campus.

In his inaugural address the Chief Guest highlighted the following points: "Happy that IIHMR Bangalore has participants from Government and Private Healthcare Sectors for the training programme on '**Legal issues in Healthcare**'. It is very crucial to prevent litigation in the first place. Doctor's direct communication with patients and work culture based on human values has to be nurtured. This would go a long way in improving the complexities of medico-legal issues and challenges faced by the sector".



Sessions:

The MDP was spread over two days covering the various aspects of legal issues with a combination of classroom teaching and interactive discussions. The participants from the same organization were made to sit in different tables to ensure interaction among the participants and full participation in the activities.



The training covered various topics related to Indian legal system, various laws applicable to the healthcare sector in providing healthcare services, the recent advancements in various healthcare laws, relevance of IT in healthcare in establishing a system to reduce or eliminate errors that reduce the burden of legal issues for healthcare providers. The MDP acted as a platform to understand the legal system in India, various laws applicable to healthcare, interact with the experts and seek inputs and advices on various issues, understand handling a law suit as a group activity and witness a Moot court.





Moot Court:

One of the highlights of the MDP was moot court, wherein a medical negligence case trail was conducted to make the participants understand how the case gets recorded in the courts, the proceeding of a case, how the judgement will be passed.



Criminal Case Discussion:

Group activity was conducted wherein the teams were given a criminal case scenario and asked to present what they would do in such condition. Each group made the presentation of the activity. The participants were given suggestions and guidance on improving their understanding of the legal system to handle the case appropriately to safeguard the staff and the organization.

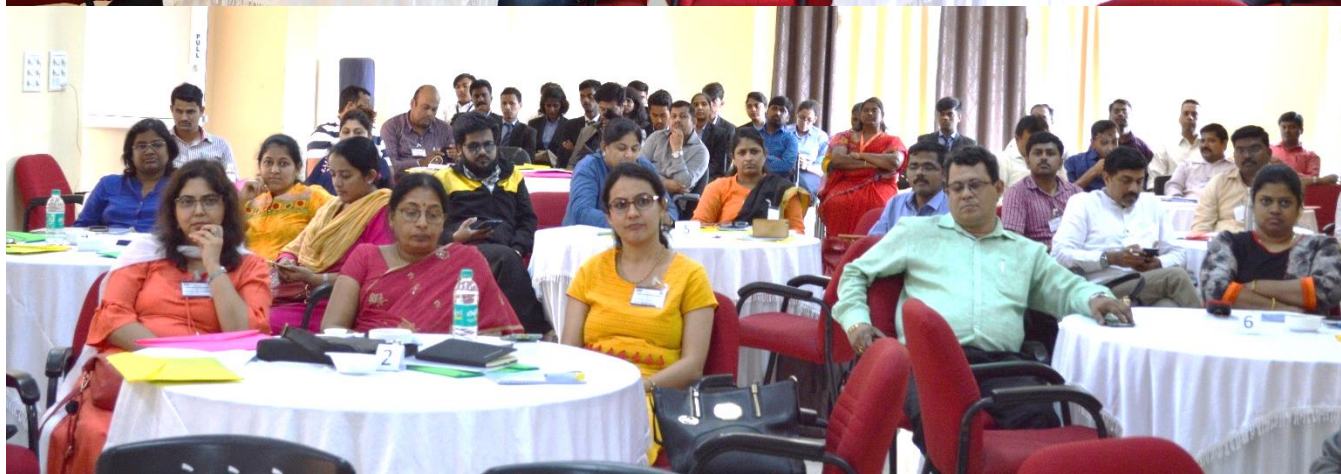
Valedictory Ceremony:

The MDP ended with a valedictory ceremony. As a token of gratitude to their contribution to this MDP, all the resource persons were presented with mementos. Sincere thanks were expressed to all the resource persons, participants and team members of IIHMR-Bangalore for their contribution in making this MDP a successful one. Few participants expressed that addressing legal issues in a forum like this will benefit the healthcare professionals in their knowledge enhancement and understanding level and protect their organisations and staff. The participation certificates and KMC CME Certificates were provided to the participants

Feedback:

The feedback from the participants was collected online. In general, the participants were happy with rich experience and knowledge of resource persons. Suggestions were made if the trainings can include Sunday than a working day, as this MDP was carried out on Friday and Saturday. Majority of the participants were happy with the learnings from the MDP through sessions, Moot Court and case discussion. All their feedback was well received by the organizing team





Profiles of the Resource Persons

Mr. D. Samuel Abraham Senior Law Officer, CMC&H Vellore



Mr. D. Samuel Abraham serves as the Senior Law Officer at the highly prestigious Christian Medical College, Vellore. He has a diverse academic background, covering subjects such as Economics, Business Administration, Labour Management and Law.

Mr. Samuel is an expert in Hospital Management laws and a prolific communicator he gives regular lectures at premium Medical Institutions and lectures on corporate and labour laws at prestigious BSchools.

Dr. Usha Manjunath Director, IIHMR Bangalore

Dr. Usha's experience includes academics, training & capacity building, entrepreneurship, community/social development work. She teaches Organizational Behavior, Human Resource Management, Communication, Services/Healthcare Services Management, Principles of Management for Hospitals/Public Health, Strategy, Marketing & Quality Management of Healthcare Services and Entrepreneurship.



Dr Chethana HS Consultant Medical Operations, Motherhood Group of Hospitals, Bangalore

Dr. Chethana is a professional with over 17 years of experience in corporate healthcare served at various hospitals like Fortis, Vikram, Motherhood etc. Her core strengths are Medical Operations, Law and Ethics, Project and Quality Management. She is a Governing Council member and advisor to several hospitals. She is also a guest faculty to various healthcare management institutions, passionate about medical laws and ethics.

Mr. Shashi Bhushan CEO HealthMacro Technologies, Bangalore

Shashi Bhushan as the Founder & CEO of HealthMacro Technologies brings with him close to 24 years of technology & business experience across Telecom & Healthcare Domains. Prior to founding HealthMacro, he worked with companies like Sasken Communications Technologies & GE Healthcare in Engineering Leadership positions.



Dr. Veena R. Assistant Professor, IIHMR-Bangalore

Dr Veena has wide experience in hospital quality accreditations, consultancy studies, public health research, and monitoring and evaluation. She has expertise in teaching various topics in hospital management, like hospital planning, organising & managing hospital services, disaster management and legal issues in hospitals. Before joining IIHMR Bangalore she has worked as Hospital Administrator taking care of operations in hospital along with conducting training to the nurses and hospital administration students.

About IIHMR, Bangalore

Institute of Health Management Research (IIHMR), Bangalore was established in 2004. IIHMR, Bangalore is a premier institution in Hospital & Health Management, Education, Research, and Training in South India under the aegis of IIHMR Society. IIHMR Bangalore offers various tailor-made Management/executive development programs for healthcare professionals at different levels and now is poised to spearhead new directions to strengthen its vision on Injuries towards excellence. IIHMR, Bangalore is a NABET certified Hospital & Healthcare Consultant Organization (NABH Standards) and collaborated with Maastricht University, Netherlands in the areas of Academic, Research and Training activities. The PGDHM Course is NBA Accredited wherein the course is equivalent to MBA.

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