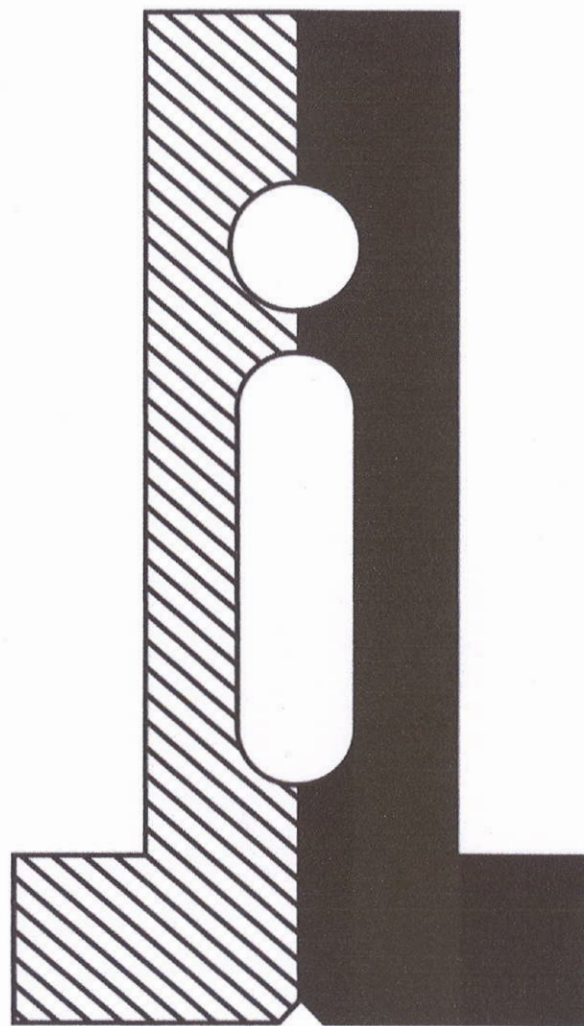




Institute of Health
Management Research

Institute of Health Management Research BANGALORE



319, near Thimma reddy layout, Electronic
City Phase 1, Hulimangala, Bengaluru,
Karnataka 560105
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1.2.1

Percentage of new courses introduced out of the total number of courses across all programmes offered during the last five years

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Website: www.iihmbangalore.edu.in
Toll Free No. 1800-572-2728
GST No.: 29AAAT10517J1ZQ

**CRITERIA -1****1.2.1**

NAAC 2024/DVV/1/-1.2.1

Date: 28/08/2024

| Criteria | Curricular Aspects |
|----------------------|---|
| Key Indicator | Academic Flexibility |
| Metric | 1.2.1 Percentage of new courses introduced out of the total number of courses across all programmes offered during the last five years |
| DVV Clarifications | <ul style="list-style-type: none">Minutes of relevant Academic Council/BOS meetings highlighting the list of name of the new courses introduced |
| Documents As per SoP | <ol style="list-style-type: none">List of new courses introduced with Course Structure program-wise during the assessment period certified by the Principal. (Appendix-I)Minutes of relevant Academic Council/BOS meetings highlighting the name of the new courses introduced (Appendix-II) |
| Document Link : | https://iihmbangalore.edu.in/naac/ |

Gyan Chandan
Criteria -1 Coordinator



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Toll Free No. 1800-572-2728
GST No.: 29AAATI0517J1ZQ

**Percentage of new courses introduced in last 5 years:**

| | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
|----------------------|---------|---------|---------|---------|---------|
| No. of new courses | 3 | 7 | 5 | 18 | 9 |
| Total no. of courses | 45 | 45 | 45 | 62 | 63 |
| Percentage | 7% | 16% | 11% | 31% | 14% |



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APPENDIX – I

**List of New Courses Introduced
with Course Structure**



DECLARATION

New Course Introduced – PGDM Programme

Percentage of New Courses introduced out of the total number of courses across all programmes offered during the last five years.

| 1.2.1 NEW COURSES INTRODUCED | | |
|------------------------------|---|----------------------|
| Course Code | Name of the Course | Year of introduction |
| HOM718 | Healthcare 4.0 & Digital Transformation in Hospital | 2022-23 |
| HEM718 | Healthcare 4.0 & Digital Transformation in Healthcare | 2022-23 |
| HIT718 | Healthcare 4.0 & Digital Transformation in Health IT | 2022-23 |
| PHM718 | Healthcare 4.0 & Digital Transformation in Pharmaceutical | 2022-23 |
| EC103 | Social and Behavioral Change Communication | 2022-23 |
| HOM - 703.1 | Organization and Management of Support & Utility Services | 2022-23 |
| HEM715 | National Health Programs | 2022-23 |
| HIT716 | Standards of Medical Coding | 2022-23 |
| CC616 | Essentials of Digital Health | 2022-23 |
| EC101 | Innovation and Entrepreneurship | 2021-22 |
| EC102 | Digital Marketing | 2021-22 |
| PHM - 701 | Introduction to Pharma Business Environment | 2021-22 |
| PHM - 702 | Production and Supply Chain Management | 2021-22 |
| PHM - 703 | Pharmaceutical Legal and Regulatory Environment | 2021-22 |
| PHM - 704 | IPR in Pharmaceutical Management | 2021-22 |
| PHM - 705 | Principles of Clinical Research and Drug Discovery | 2021-22 |
| PHM - 706 | Pharmacoeconomics | 2021-22 |
| PHM - 707 | Pharmaceutical Marketing Management | 2021-22 |



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| | | |
|-----------|--|---------|
| PHM - 708 | Strategic Management in Pharmaceutical | 2021-22 |
| PHM - 709 | Pharmaceutical International Business | 2021-22 |
| PHM - 710 | Advertising and Brand Management | 2021-22 |
| PHM - 711 | Market Research, Data Analysis and Data Management in Pharmaceutical | 2021-22 |
| PHM - 712 | Consumer Behavior | 2021-22 |
| PHM - 713 | Business Communication in the Pharmaceutical Industry | 2021-22 |
| PHM - 714 | Business Ethics and Indian Values | 2021-22 |
| PHM - 715 | Entrepreneurship Development in Pharmaceutical Industry | 2021-22 |
| PHM - 716 | Corporate Social Responsibility and Corporate Governance | 2021-22 |
| HOM 713 | Operation Research and Management in Hospitals | 2020-21 |
| HIT 701 | Software Engineering, Analysis and Design | 2020-21 |
| HIT 702 | Interoperability Standards in Healthcare IT | 2020-21 |
| HIT 703 | EMR EHR Innovations in Healthcare IT | 2020-21 |
| HIT 705 | OOPs Basics and Database Concepts | 2020-21 |
| HEM701 | Applied Demography and Population Dynamics | 2019-20 |
| HOM - 708 | Strategic Management | 2019-20 |
| HEM - 708 | Strategic Management | 2019-20 |
| HIT - 708 | Strategic Management | 2019-20 |
| HOM 712 | Quality Assurance in Hospitals | 2019-20 |
| HEM 712 | Quality Assurance in Healthcare | 2019-20 |
| HIT 712 | Quality Assurance in Health IT | 2019-20 |
| HOM 712 | Quality Management in Hospital | 2018-19 |
| HEM 712 | Quality Management in Healthcare | 2018-19 |
| HIT 712 | Quality Management in Health IT | 2018-19 |



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PGDM 2022-23 Course Structure

FIRST YEAR

| Course Code | Course Title |
|-------------|--|
| CC-601 | Health and Development |
| CC-602 | Principles of Management |
| CC-603 | Health Policy and Health Care Delivery System in India |
| CC-604 | Essentials of Biostatistics |
| CC-605 | Introduction to Epidemiology |
| CC-606 | Essentials of Demography |
| CC-607 | Organizational Behaviour |
| CC-608 | Marketing Management |
| CC-609 | Human Resource Management |
| CC-610 | Essentials of Health Economics |
| CC-611 | Financial Management and Accounting |
| CC-612 | Communication Planning and Management |
| CC-613 | Research Methodology and Community Studies |
| CC-614 | Summer Training Orientation |
| CC-615 | Essentials of Hospital Services |
| CC-616 | Essentials of Digital Health |

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SECOND YEAR

Hospital Management

| Course Code | Course Title |
|------------------|--|
| HOM-701 | Hospital Planning |
| HOM-702 | Organization and Management of Clinical Services |
| HOM-703.1 | Organization and Management of Support and Utility Services |
| HOM-706 | Materials and Equipment Management |
| HOM-707 | Marketing Management of Hospital Services |
| HOM-708 | Strategic Management in Hospitals |
| HOM-709 | Hospital Management Information System |
| HOM-710 | Health Insurance and Managed Care |
| HOM-711 | Legal Framework in Hospitals |
| HOM-712 | Quality Assurance in Hospitals |
| HOM-713 | Operations Research and Management in Hospitals |
| HOM-714 | Disaster Management |
| HOM-717 | Clinical Epidemiology |
| HOM-718 | Healthcare 4.0 and Digital Transformation in Hospitals |
| HOM-800.2 | Data Analytics & Visualisation |

Elective Courses

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| | |
|---------------|--|
| EC-101 | Innovation and Entrepreneurship |
| EC-102 | Digital Marketing |
| EC-103 | Social and Behavioural Change Communication |
| DIS-800 | Dissertation |

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Health Management

| Course Code | Course Title |
|-------------------------|---|
| HEM-701 | Applied Demography and Population Dynamics |
| HEM-702 | Applied Epidemiology |
| HEM-703 | Health Survey Research Methods |
| HEM-704 | Logistics and Supply Chain Management |
| HEM-705 | Programme Planning, Implementation, Monitoring and Evaluation |
| HEM-706 | NGO Management |
| HEM-707 | International Health |
| HEM-708 | Strategic Management in Healthcare |
| HEM-709 | Hospital Management Information System |
| HEM-710 | Health Insurance and Managed Care |
| HEM-711 | Legal Framework in Healthcare |
| HEM-712 | Quality Assurance in Healthcare |
| HEM-713 | Operations Research |
| HEM-714 | Disaster Management |
| HEM-715 | National Health Programs |
| HEM-718 | Healthcare 4.0 and Digital Transformation in Healthcare |
| HEM-800.2 | Data Analytics & Visualisation |
| Elective Courses | |
| EC-101 | Innovation and Entrepreneurship |
| EC-102 | Digital Marketing |
| EC-103 | Social and Behavioural Change Communication |
| DIS-800 | Dissertation |

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Health IT Management

| Course Code | Course Title |
|-------------------------|--|
| HIT-701 | Software Engineering, Analysis and Design |
| HIT-702 | Interoperability Standards in Healthcare IT |
| HIT-703 | EMR/EHR Innovations in Healthcare IT |
| HIT-705 | OOPs Basics and Database Concepts |
| HIT-708 | Strategic Management in Health IT |
| HIT-709 | HMIS & Clinical Health Information System |
| HIT-710 | Health Insurance and Managed Care |
| HIT-711 | Legal Framework in Healthcare |
| HIT-712 | Quality Assurance in Health IT |
| HIT-713 | Operations Research and Operations Management |
| HIT-714 | Disaster Management |
| HIT-715 | Applied Health Informatics |
| HIT-716 | Standards of Medical Coding |
| HIT-718 | Healthcare 4.0 and Digital Transformation in Health IT |
| HIT-800.2 | Data Analytics & Visualisation |
| Elective Courses | |
| EC-101 | Innovation and Entrepreneurship |
| EC-102 | Digital Marketing |
| EC-103 | Social and Behavioural Change Communication |
| DIS-800 | Dissertation |

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PGDM 2021-22 Course Structure

FIRST YEAR

| Course Code | Course Title |
|-------------|--|
| CC-601 | Health and Development |
| CC-602 | Principles of Management |
| CC-603 | Health Policy and Health Care Delivery System in India |
| CC-604 | Essentials of Biostatistics |
| CC-605 | Introduction to Epidemiology |
| CC-606 | Essentials of Demography |
| CC-607 | Organizational Behaviour |
| CC-608 | Marketing Management |
| CC-609 | Human Resource Management |
| CC-610 | Essentials of Health Economics |
| CC-611 | Financial Management and Accounting |
| CC-612 | Communication Planning and Management |
| CC-613 | Research Methodology and Community Studies |
| CC-614 | Summer Training Programme |
| CC-615 | Essentials of Hospital Services |



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SECOND YEAR
Hospital Management

| Course Code | Course Title |
|-------------------------|--|
| HOM-701 | Hospital Planning |
| HOM-702 | Organization and Management of Clinical Services |
| HOM-703 | Organization and Management of Support Services |
| HOM-704 | Organization and Management of Utility Services |
| HOM-706 | Materials and Equipment Management |
| HOM-707 | Marketing Management of Hospital Services |
| HOM-708 | Strategic Management in Hospitals |
| HOM-709 | Hospital Management Information Systems |
| HOM-710 | Health Insurance and Managed Care |
| HOM-711 | Legal Framework in Hospitals |
| HOM-712 | Quality Assurance in Hospitals |
| HOM-713 | Operations Research and Management in Hospitals |
| HOM-714 | Disaster Management |
| HOM-717 | Clinical Epidemiology |
| HOM-800.2 | Data Management and Analysis |
| Elective Courses | |
| EC-101 | Innovation and Entrepreneurship |
| EC-102 | Digital Marketing |
| DIS-800 | Dissertation |



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Health Management

| Course Code | Course Title |
|-------------------------|---|
| HEM-701 | Applied Demography and Population Dynamics |
| HEM-702 | Applied Epidemiology |
| HEM-703 | Health Survey Research Methods |
| HEM-704 | Logistics and Supply Chain Management |
| HEM-705 | Programme Planning, Implementation, Monitoring and Evaluation |
| HEM-706 | NGO Management |
| HEM-707 | International Health |
| HEM-708 | Strategic Management in Healthcare |
| HEM-709 | Hospital Management Information System |
| HEM-710 | Health Insurance and Managed Care |
| HEM-711 | Legal Framework in Healthcare |
| HEM-712 | Quality Assurance in Healthcare |
| HEM-713 | Operations Research |
| HEM-714 | Disaster Management |
| HEM-800.2 | Data Management and Analysis |
| Elective Courses | |
| EC-101 | Innovation and Entrepreneurship |
| EC-102 | Digital Marketing |
| DIS-800 | Dissertation |



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Health IT Management

| Course Code | Course Title |
|-------------------------|---|
| HIT-701 | Software Engineering, Analysis and Design |
| HIT-702 | Interoperability Standards in Healthcare IT |
| HIT-703 | EMR/EHR Innovations in Healthcare IT |
| HIT-704 | Basics of Data Mining & Data Warehousing |
| HIT-705 | OOPs Basics and Database Concepts |
| HIT-708 | Strategic Management in Health IT |
| HIT-709 | HMIS and Clinical Health Information System |
| HIT-710 | Health Insurance and Managed Care |
| HIT-711 | Legal Framework in Healthcare |
| HIT-712 | Quality Assurance in Health IT |
| HIT-713 | Operations Research and Operations Management |
| HIT-714 | Disaster Management |
| HIT-715 | Applied Health Informatics |
| HIT-800.2 | Data Management and Analysis |
| Elective Courses | |
| EC-101 | Innovation and Entrepreneurship |
| EC-102 | Digital Marketing |
| DIS-800 | Dissertation |



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Pharmaceutical Management

| Course Code | Course Title |
|-------------|--|
| PHM701 | Introduction to Pharma Business Environment |
| PHM702 | Production and Supply Chain Management |
| PHM703 | Pharmaceutical Legal and Regulatory Environment |
| PHM704 | IPR in Pharmaceutical Management |
| PHM705 | Principles of Clinical Research and Drug Discovery |
| PHM706 | Pharmacoeconomics |
| PHM707 | Pharmaceutical Marketing Management |
| PHM708 | Strategic Management in Pharmaceutical |
| PHM709 | Pharmaceutical International Business |
| PHM710 | Advertising and Brand Management |
| PHM711 | Market Research, Data Analysis and Data Management in Pharmaceutical |
| PHM712 | Consumer Behaviour |
| PHM713 | Business Communication in the Pharmaceutical Industry |
| PHM714 | Business Ethics and Indian Values |
| PHM715 | Entrepreneurship Development in Pharmaceutical Industry |
| PHM716 | Corporate Social Responsibility and Corporate Governance |

Elective Courses

| | |
|---------|---------------------------------|
| EC-101 | Innovation and Entrepreneurship |
| EC-102 | Digital Marketing |
| DIS-800 | Dissertation |



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PGDM 2020-21 Course Structure

FIRST YEAR

| Course Code | Course Title |
|-------------|--|
| CC-601 | Health and Development |
| CC-602 | Principles of Management |
| CC-603 | Health Policy and Health Care Delivery System in India |
| CC-604 | Essentials of Biostatistics |
| CC-605 | Introduction to Epidemiology |
| CC-606 | Essentials of Demography |
| CC-607 | Organizational Behaviour |
| CC-608 | Marketing Management |
| CC-609 | Human Resource Management |
| CC-610 | Essentials of Health Economics |
| CC-611 | Financial Management and Accounting |
| CC-612 | Communication Planning and Management |
| CC-613 | Research Methodology and Community Studies |
| CC-614 | Summer Training Programme |
| CC-615 | Essentials of Hospital Services |



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SECOND YEAR

Hospital Management

| Course Code | Course Title |
|----------------|--|
| HOM-701 | Hospital Planning |
| HOM-702 | Organization and Management of Clinical Services |
| HOM-703 | Organization and Management of Support Services |
| HOM-704 | Organization and Management of Utility Services |
| HOM-706 | Materials and Equipment Management |
| HOM-707 | Marketing Management of Hospital Services |
| HOM-708 | Strategic Management In Hospitals |
| HOM-709 | Hospital Management Information Systems |
| HOM-710 | Health Insurance and Managed Care |
| HOM-711 | Legal Framework in Hospitals |
| HOM-712 | Quality Assurance in Hospitals |
| HOM-713 | Operations Research and Management in Hospitals |
| HOM-714 | Disaster Management |
| HOM-717 | Clinical Epidemiology |
| HOM-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |



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Health Management

| Course Code | Course Title |
|-------------|---|
| HEM-701 | Applied Demography and Population Dynamics |
| HEM-702 | Applied Epidemiology |
| HEM-703 | Health Survey Research Methods |
| HEM-704 | Logistics and Supply Chain Management |
| HEM-705 | Programme Planning, Implementation, Monitoring and Evaluation |
| HEM-706 | NGO Management |
| HEM-707 | International Health |
| HEM-708 | Strategic Management in Healthcare |
| HEM-709 | Hospital Management Information System |
| HEM-710 | Health Insurance and Managed Care |
| HEM-711 | Legal Framework in Healthcare |
| HEM-712 | Quality Assurance in Healthcare |
| HEM-713 | Operations Research |
| HEM-714 | Disaster Management |
| HEM-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |



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Health IT Management

| Course Code | Course Title |
|-------------|---|
| HIT-701 | Software Engineering, Analysis and Design |
| HIT-702 | Interoperability Standards in Healthcare IT |
| HIT-703 | EMR/EHR Innovations in Healthcare IT |
| HIT-704 | Basics of Data Mining and Data Warehousing |
| HIT-705 | OOPs Basics and Database Concepts |
| HIT-707 | Regulatory Aspects and IT Security |
| HIT-708 | Strategic Management in Health IT |
| HIT-709 | HMIS and Clinical Health Information System |
| HIT-710 | Health Insurance and Managed Care |
| HIT-711 | Legal Framework in Healthcare |
| HIT-712 | Quality Assurance in Health IT |
| HIT-713 | Operations Research and Operations Management |
| HIT-714 | Disaster Management |
| HIT-715 | Applied Health Informatics |
| HIT-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |

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PGDM 2019-20 Course Structure

FIRST YEAR

| Course Code | Course Title |
|-------------|--|
| CC-601 | Health and Development |
| CC-602 | Principles of Management |
| CC-603 | Health Policy and Health Care Delivery System in India |
| CC-604 | Essentials of Biostatistics |
| CC-605 | Introduction to Epidemiology |
| CC-606 | Essentials of Demography |
| CC-607 | Organizational Behaviour |
| CC-608 | Marketing Management |
| CC-609 | Human Resource Management |
| CC-610 | Essentials of Health Economics |
| CC-611 | Financial Management and Accounting |
| CC-612 | Communication Planning and Management |
| CC-613 | Research Methodology and Community Studies |
| CC-614 | Summer Training Programme |
| CC-615 | Essentials of Hospital Services |


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SECOND YEAR

Hospital Management

| Course Code | Course Title |
|-------------|--|
| HOM-701 | Hospital Planning |
| HOM-702 | Organization and Management of Clinical Services |
| HOM-703 | Organization and Management of Support Services |
| HOM-704 | Organization and Management of Utility Services |
| HOM-706 | Materials and Equipment Management |
| HOM-707 | Marketing Management of Hospital Services |
| HOM-708 | Strategic Management in Hospitals |
| HOM-709 | Hospital Management Information Systems |
| HOM-710 | Health Insurance and Managed Care |
| HOM-711 | Legal Framework in Hospitals |
| HOM-712 | Quality Assurance in Hospitals |
| HOM-713 | Operations Research |
| HOM-714 | Disaster Management |
| HOM-717 | Clinical Epidemiology |
| HOM-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |

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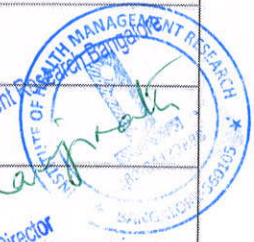
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 Director

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Health Management

| Course Code | Course Title |
|-------------|---|
| HEM-701 | Applied Demography and Population Dynamics |
| HEM-702 | Applied Epidemiology |
| HEM-703 | Health Survey Research Methods |
| HEM-704 | Logistics and Supply Chain Management |
| HEM-705 | Programme Planning, Implementation, Monitoring and Evaluation |
| HEM-706 | NGO Management |
| HEM-707 | International Health |
| HEM-708 | Strategic Management in Healthcare |
| HEM-709 | Management Information Systems in Health Care |
| HEM-710 | Health Insurance and Managed Care |
| HEM-711 | Legal Framework in Healthcare |
| HEM-712 | Quality Assurance in Healthcare |
| HEM-713 | Operations Research |
| HEM-714 | Disaster Management |
| HEM-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |

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Health IT Management

| Course Code | Course Title |
|-------------|--|
| HIT-701 | Introduction to Healthcare Software Engineering & System Analysis and Design |
| HIT-702 | Healthcare IT Standards and Health Information Exchange |
| HIT-703 | EMR/EHR, Digital Imaging, Telemedicine & Technological Innovations in Healthcare |
| HIT-704 | Basics of Data Mining and Data Warehousing |
| HIT-705 | Programming Basics & Introduction to DBMS & ORDBMS |
| HIT-707 | Regulatory Aspects and IT Security |
| HIT-708 | Strategic Management in Health IT |
| HIT-709 | HMIS and Clinical Health Information System |
| HIT-710 | Health Insurance and Managed Care |
| HIT-711 | Legal Framework in Healthcare |
| HIT-712 | Quality Assurance in Health IT |
| HIT-713 | Operations Research and Operations Management |
| HIT-714 | Disaster Management |
| HIT-715 | Applied Health Informatics |
| HIT-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |


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PGDM 2018-19 Course Structure

FIRST YEAR

| Course Code | Course Title |
|-------------|---|
| CC-601 | Health and Development |
| CC-602 | Principles of Management |
| CC-603 | Health Policy and Healthcare Delivery System in India |
| CC-604 | Essentials of Biostatistics |
| CC-605 | Introduction to Epidemiology |
| CC-606 | Essentials of Demography |
| CC-607 | Organizational Behaviour |
| CC-608 | Marketing Management |
| CC-609 | Human Resource Management |
| CC-610 | Essentials of Health Economics |
| CC-611 | Financial Management and Accounting |
| CC-612 | Communication Planning and Management |
| CC-613 | Research Methodology and Community Studies |
| CC-614 | Summer Training Programme |
| CC-615 | Essentials of Hospital Services |

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SECOND YEAR

Hospital Management

| Course Code | Course Title |
|-------------|--|
| HOM-701 | Hospital Planning |
| HOM-702 | Organization and Management of Clinical Services |
| HOM-703 | Organization and Management of Support Services |
| HOM-704 | Organization and Management of Utility Services |
| HOM-706 | Materials and Equipment Management |
| HOM-707 | Marketing Management of Hospital Services |
| HOM-708 | Strategic Planning & Managed Care |
| HOM-709 | Hospital Management Information System |
| HOM-710 | Health Insurance and Managed Care |
| HOM-711 | Legal Framework in Healthcare |
| HOM-712 | Quality Management in Hospitals |
| HOM-713 | Operations Research |
| HOM-714 | Disaster Management |
| HOM-717 | Clinical Epidemiology |
| HOM-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |

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Asha Manjunath
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Health Management

| Course Code | Course Title |
|-------------|---|
| HEM-701 | Population Programme Management |
| HEM-702 | Applied Epidemiology |
| HEM-703 | Health Survey Research Method |
| HEM-704 | Logistics and Supply Chain Management |
| HEM-705 | Programme Planning, Implementation, Monitoring and Evaluation |
| HEM-706 | NGO Management |
| HEM-707 | International Health |
| HEM-708 | Strategic Planning & Managed Care |
| HEM-709 | Health Management Information Systems |
| HEM-710 | Health Insurance and Managed Care |
| HEM-711 | Legal Framework in Healthcare |
| HEM-712 | Quality Management in Healthcare |
| HEM-713 | Operations Research |
| HEM-714 | Disaster Management |
| HEM-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |

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Alsha Manjunath

Director

Health IT Management

| Course Code | Course Title |
|----------------|---|
| HIT-701 | Introduction to Healthcare Software Engineering and System Analysis and Design |
| HIT-702 | Healthcare IT Standards and Health Information Exchange |
| HIT-703 | EHR, EMR, Digital Imaging, Telemedicine and Technological Innovations in Healthcare |
| HIT-704 | Basics of Data Mining and Data Warehousing |
| HIT-705 | Programming Basics and Introduction to DBMS and ORDBMS |
| HIT-707 | Regulatory Aspects and IT Security |
| HIT-708 | Strategic Planning & Managed Care |
| HIT-709 | HMIS and Clinical Health Information System |
| HIT-710 | Health Insurance and Managed Care |
| HIT-711 | Legal Framework in Healthcare |
| HIT-712 | Quality Management in Health IT |
| HIT-713 | Operations Research and Operations Management |
| HIT-714 | Disaster Management |
| HIT-715 | Applied Health Informatics |
| HIT-800.2 | Data Management and Analysis |
| DIS-800 | Dissertation |



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Asha Manjunath
Director



APPENDIX – II

Minutes of Academic Council Meetings

**Minutes of Meeting of Academic council at Institute of Health Management Research
Bangalore, South Campus, IIHMR Group – 2022-23**

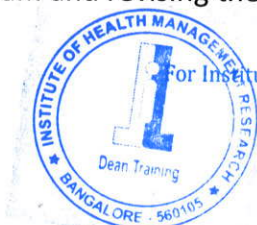
Attendees

| S. No | Name | Designation | Role |
|-------|---------------------|---|------------------|
| 1 | Dr. Usha Manjunath | Director, IIHMR Bangalore | Chairperson |
| 2 | Dr. Kirti Udayai | Associate Professor, IIHMR Bangalore | Member Secretary |
| 3 | Mr. Piyush Kumar | Associate Professor, IIHMR Bangalore | Member |
| 4 | Dr. Allen P Ugargol | Professor, IIM Bangalore | Member |
| 5 | Dr. Selwyn Colaco | Chief Strategy Officer, Fortis Hospital | Member |
| 6 | Dr. Manjunatha R | Scientist – E, ICMR | Member |
| 7 | Dr. Mukund Kulkarni | Director, Quality Landmark, Healthcare | Member |
| 8 | Dr. Sajeev Chandran | Director at Advanced Drug Delivery and Research, Invitro In vivo correlation/Biopharmaceutics, Lupin Global R&D Centers in Pune | Member |
| 9 | Mr. Sunish Nair | India Operations Lead, Tata Trust | Member |

Minutes of the meeting are stated hereunder

The Academic council meeting began at 11.30am and Dr. Usha Manjunath Director and chairman academic council extended a cordial welcome to all members. Dr. Usha briefed about IHMR-B and the progress made during recent years and while tackling Pandemic situation. She shared about starting New Training Programmes / Short Term Programmes, IIHMR- B Participation on Various Projects, Webinars update, Introducing of Pharma as New Branch in PGDM Course and Admissions of Students .

Dr. Kirti Udayai welcomed the committee and highlighted the agenda of the meeting i.e., Introduction of Pharmaceutical Management in PGDM Course, Introduction of two industry relevant elective courses in PGDM program and revising the credit Point as per AICTE Norms



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Director

- Dr Kirti Udayai put forwarded the main **Agenda of the meeting** i.e., New specialized Course of Pharmaceutical Management in IIHMR Course Agenda of the meeting and requested the committee to give their precious views on this regard.
- The Committee congratulated the faculty for introducing a new Course in IIHMR PGDM Curriculum.

Suggestions from committee members

Dr. Allen suggested that a global overview should be given to the students regarding supply chain management, regulatory affairs and drug development (Global outcomes and content) . Addressing to this Dr. Kirti Udayai and Dr. Usha Manjunath referred about the course material where the suggested points are already covered and assured to once again review the topic to cover the same in course material.

- ✓ Dr. Selwyn Colaco asked about how this course is going to help Students overall in Health sector. He also raised a query about the input requirements for the course – are the students going to be Pharmacist, B Pharma, or any degree holder. Are the students going to be Industry Ready as they are going to Compete with B Pharma and M Pharma
- ✓ Dr. Kirti answered the query by conveying that the students passing out with PGDM Course will be more in the Managerial role from different domain of management in Pharma industry.
- ✓ Mr. Piyush further added that in Bangalore many students are attracted to B Pharma and this course are made mainly keeping in view to them. The Course is also having managerial aptitude with strategic role covering the points of B 2 B and B 2 C breakup.
- ✓ Mr. Mukund Kulkarni asked whether students of background other than pharma can take up this course.
- ✓ Mr Piyush answered the question by saying that every module is designed in such a way that the basic concepts required will be covered before exposing the students to the pharmaceutical industry and application of the specialized course.
- ✓ Dr. Sajeev Chandran raised a query where he wanted to know whether the course is updated enough to expose students to the concept of Pharma 4.0.
- ✓ Dr. Sajeev Chandran was satisfied with the answers and highlighted how Pharma 4.0 should be an integral part of Pharmaceutical Management.
- Dr. Kirti Udayai moved towards the **Second Agenda** of introducing Two Industry Relevant Elective Courses introduced under PGDM Program (Innovation and Entrepreneurship & Digital Marketing - 5 Day Course). Both The Elective Program is for 5 Days and has a weightage of 3 Credit Points.

Suggestions from committee members

- Dr. Selwyn Colaco asked Dr. Kirti Udayai how does these elective courses fit in the curriculum, and can the students proceed further in PGDM course without opting them?
- Answering to the query Dr. Kirti Udayai replied that new technologies have grown and become an intrinsic part of marketing strategies and this course can empower the

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students to understand the future trends in digital marketing and help them to optimize their start-ups and businesses in the quickest possible and most cost-effective fashion. To the second query she said that since this elective course are carrying 3 credit points students must enroll by either selecting innovation and Entrepreneurship or Digital Marketing.

- Further Committee added that Hybrid Selling in Pharma Company is growing Demand as (Person Vs. Virtual Selling is completely different experience) and asked for the need for orientation.
- Dr. Kirti Udayai answered that Hybrid selling is already in the course material under topic Marketing of Hospital services and Marketing management. And Advertising and Brand management in Pharmaceutical Management with understanding of consumer behavior.
- Dr. Kirti addressed the committee by moving to the 3rd Agenda of the Meeting "Revising the credit Point". She gave an Overview on Credit points distribution i.e earlier 2 Credit Points was allocated for 5 Days Course and 4 Credit Points was allocated for 10 Day Course but as per revised AICTE handbook credit points revision 3 Credit Points is for 5 Days Course and 6 Credit Points is for 10 Day Course .Similarly At Present The First Year PGDM Program is consisting 84 Credit Points where as the Second Year is consisting 15 Specialized course and two selective course containing 90 credit Points . Therefore, we can say that Since AICTE is looking for 102 Credit Points, but IIHMR-Bangalore is having 174 Credit Points which is far ahead in terms of meeting criteria.
- **Suggestions from committee members**
- Dr. Sajeev Chandran enquired whether IIHMR Bangalore can drop few of the courses as we are equipped with 174 Credit points and AICTE require just 102 credit points.
- Dr. Kirti Udayai answered that courses cannot be freeze as 14 courses in first year and 15 course and two elective courses in the 2nd year are an integral part of curriculum. Credit points are related to calculate the CGPA Course.
- Dr Usha Manjunath further added that the credit points highlight the strength of the course. It is calculated based on Contact Hours
- Mr. Sunish Nair enquired about the minimum credit points required if the students want to pursue higher education abroad.
- Dr Usha Manjunath replied by saying that students will be required more than 100 plus credit points to opt for such option and PGDM course offered at IIHMR-B is equivalent to MBA by which students can apply for higher course in Abroad or at India.
- Dr. Manjunatha gave suggestion that there is a need for case studies in Ethics, Technology, and Innovation in the modules for making students aware about actual Market condition

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- Organization & Management of Support Services (HOM703) and Organization & Management of Utility Services (HOM704) will merge, and it will be a 6-credit course i.e. "Organization and Management of Support and Utility Services".
- A new 3 credit course "Essentials of Digital Health" will be added to the first-year syllabus.
- Legal Framework, HMIS, Operation Research module syllabus need to be modified.
- The "Applied Demography and Population Dynamics" module will not be removed from the syllabus, but modification is required for this course.
- "Program Planning, Implementation, Monitoring & Evaluation", "Applied Epidemiology" & "NGO Management" course revised to 3 credits from 6 credits.
- A new 3 Credit course will be introduced - the "National Health Program".
- Student can choose one from 3 Electives courses - 1. Innovation and Entrepreneurship, 2. Digital Marketing, 3. Social and Behavioral Change.
- A new 3 Credit course will be introduced - "Standards for Medical Coding".
- "EMR/ E HR Innovations in Healthcare IT" course revised to 3 credits from 6 credits.
- Data Mining and Data Warehousing module is removed from Health IT curriculum.
- A new 6 credit course is added as a common module for all specialization i.e. Healthcare 4.0 & Digital Transformation in Hospitals (HOM718), Healthcare 4.0 & Digital Transformation in Healthcare (HEM718), Healthcare 4.0 & Digital Transformation in Health IT (HIT718), Healthcare 4.0 & Digital Transformation in Pharmaceuticals (PHM718),
- Regulatory Aspects of Healthcare IT module is removed from Health IT curriculum and will be taught in "Legal Framework" module.
- "Consumer Behavior" will be integrated with "Pharma Marketing Management".
- Pharmacoeconomics - Syllabus should get updated.
- "Pharmaceutical International Business" course revised to 3 credits from 6 credits.

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Director

Meeting Conclusion by the Chair

Dr. Usha Manjunath thanked the committee on such a lengthy, intense discussion and giving valuable inputs which will help the management to put them in line of action and once again thanked the committee members for giving their time to participate.

Vote of Thanks by Member Secretary

Dr. Kirti Udayai thanked the committee members for giving their precious time, efforts, and participation in the meeting.

The committee agreed to meet once in a year, as proposed by the institute.

Usha Manjunath



Kirti Udayai

[Signature]

R. Arifullah

[Signature]

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Director



Institute of Health Management Research (IHMR), Bangalore
AAC Committee Meeting
Minutes of the meeting

Date: 15th April 2021

Time: 12:00 PM

Venue: Online Zoom Platform

AAC Committee meeting of IHMR Bangalore was conducted on 15th April 2021, on Time platform. Participation details are as follows:

| | |
|--------------------------|--|
| Chair: | Dr. Selwyn Colaco |
| Attendees: | Dr. Sajeew Chandran Mr. C N Sunil Kumar Dr. Chethana H S Mr. Ankit Goyal Mr. Gulsan Vijay Shankar Dr. H.N Rao Dr. T.S.Syamala Dr. Uma Shankar Dr. Chandil Kumar Dr. Usha Manjunath Dr Kirti Udayai |
| Faculty Invitees: | Mr Piyush Kumar Mr TK Pradeep Kumar |

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Director



Agenda of the meeting is as follows:

| | | | |
|---|---|---|---------------|
| 1 | Welcome Address | Dr Usha Manjunath, Director, IIHMR Bangalore | 11:30 – 11:35 |
| 2 | Opening Remarks by the Chairman AAC | Dr. Selwyn Colaco, Chief Strategy Officer, Fortis Hospital, Bengaluru | 11:35 – 11:40 |
| 3 | PGDM Course: Presentation and Discussion | Dr Kirti Udayai, Associate Dean - Academics and Student Affairs, IIHMR Bangalore | 11:40 – 12:15 |
| | Overview of PGDM course | | |
| | Proposed revision in PGDM syllabus | | |
| | Industry relevant electives | | |
| | Introducing new specialization - Pharmaceutical Management | | |
| | Revision of credit points | | |
| | Academia - Industry Collaboration | | |
| 4 | Research Projects and Consultancy offered future plans | Dr Manjunath R, Dean Research, IIHMR Bangalore | 12:15 - 12:25 |
| 5 | Updates on Centre for Learning and Development | Mr Piyush Kumar, Associate Dean- Training, IIHMR Bangalore | 12:25 - 12:35 |
| 6 | Discussion and Future Directions | | 12:35-12:50 |
| 7 | Concluding Remarks | Dr. Selwyn Colaco, Chief Strategy Officer, Fortis Hospital, Bengaluru | 12:50- 12:55 |
| 8 | Vote of Thanks | Dr Usha Manjunath, Director, IIHMR Bangalore | 12:55-13:00 |

Meeting minutes

- The meeting started at 12.00 PM By welcoming all the Committee members and with their Self Introduction.. Dr. Usha Manjunath, Director briefed the committee members about the institute (IIHMR-B) , It's progress made during recent years and while facing Pandemic situation . Dr. Usha Manjunath, Director briefly pointed out about Faculty Strength , Students Placements , 15 Days observer ship in Hospitals , Staffs hiring and Increment updates during Pandemic . Starting New Training Programmes /

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Short Term Programmes , IIHMR- B Participation on Various Projects ,Webinars update , Introducing of Pharma as New Branch in PGDM Course , Admissions of Students .

- Introduction of Chair Dr. Selwyn Colaco was done by Dr. Kirti Udayai and then Dr. Selwyn Colaco addressed the Committee by welcoming all the committee members suggestions and inputs on Agenda and also thanked and congratulated Dr. Usha Manjunath, and Faculty for making progress and strengthening the IIHMR Bangalore.
- Dr. Kirti Udayai welcomed the committee and highlighted the 5 key agenda of the meeting i.e Overview of PGDM Courses , Two Industry Relevant Elective Courses introduced in under PGDM Programme ,Introduction of Pharmaceutical Management in PGDM Course , Revising the credit Point as per AICTE Norms and lastly about Strengthening the academia industry collaboration followed by new changes introducing in the selective course.
- Dr.Kirti Udayai pointed out the **First Agenda** on Overview of PGDM Courses where she highlighted how the course is creating the Concept and Technique of Modern Management and its application in Health Care organization by making students aware about core concept of management and health care delivery system. This course also helps in Inculcating the IT and Management skills in the student and also focuses on strategic training of the human resource system.
- In addition to this Dr.Kirti Udayai stated about the Procedures of Getting into IIHMR- Bangalore by enrolling in PGDM course .It is mandatory for students to appear in aptitude test like CAT , XAT , MAT , GMAT and CMAT . PGDM Course offered in IIHMR- Bangalore is approved by AICTE (All India Council of Technical Education) and it's also accredited by NBA (National Board of Accreditation) , IIHMR-B also awarded as Best Business School by the renowned Magazine "Knowledge Health Care ".Further to this she added that more than 1000 Management Development programs and submitted 800 Research Project .Total 10 Batches Passed out from IIHMR- Bangalore with record of 100% Placements. We have 80 plus recruiters on board with us and 3000 plus alumni base with IIHMR
- Dr.Kirti briefed about recent two batches and also highlighted the summary of students on board and dropout figures , course enrolled by them , Geographical distributions from where students are getting in IIHMR Bangalore , Placement updates of current

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batch students , Salary Break the highest salary offered at current batch is 9 Lakh in which the average salary is 4.1 to 4.5 lakhs and minimum salary offered is 3 lakhs.

- Dr. Kirti Udayai once again addressed the committee by narrating about the 2 Years PGDM Programme being offered by IIHMR Bangalore to make the new Committee members aware about this . Further adding words she told that 1st Year students are enrolled in Induction and Foundation Courses which are mainly on Non Credit Basis as per which students are not evaluated , students under this course are evaluated just by Satisfactory / Not Satisfactory Parameters. Under Induction course students are taught about communication (Both Written and Verbal) , Essential of Computer Services and Human process Lab . Foundation Course consist of Medical Terminology, Project Management in Health care and Fundamentals of Health Care Industry. After Completion of Induction and Foundation course 14 Courses are commenced (1 Course is for 10 Days equivalent to 60 Hrs of Teaching which means 1 Day is equal to 6 Hours of Teaching). 1st Year PGDM Course also consist of Summer Training Programme which is for 8 weeks (2 Months) and then 2nd Year gets start with the specialization course . Placement activity takes place in mid of 2nd Year October and November . Evaluation parameter is done by (a) Written Assessment - 70 Marks and (b) Internal Assessment - 30 Marks - GD ,Group Presentation , Role Plays , Quizzes etc.
- Dr Kirti Udayai moved to **2nd Agenda of the meeting** i.e New specialized Course Introduced Pharmaceutical Management in IIHMR Course Agenda of the meeting and requested the Chair Dr. Selwyn Colaco and committee to give their precious views on this regard.
- Dr. Selwyn Colaco was pleased with the performance of IIHMR Bangalore and congratulated the faculty for introducing the new New Course in IIHMR PGDM Curriculum.

Few Suggestions from the Committee Members

- ✓ Mr. Ankit Goyal suggested for introducing of E Pharmacy in Course since it's a new trend and Market need. He also advised to give Global Overview Should be given to the students such as supply chain management, Revenue (Global outcomes and content) . Addressing to this Dr. Kirti Udayai and Dr. Usha Manjumnath referred about the course material where the suggested points are already covered and assured to once again review the topic to cover the same in course material.
- ✓ Dr. Sanjeev Chandran raised a query where he wanted to know How This course is going to Help Students overall in Health Sector (Where They are Going to Fit In)?
- ✓ Answering to the raised concern Dr. Kirti Udayai addressed Dr. Sanjeev Chandran by letting him enlighten about the degree which is provided to the students after two years PGDM Course in Hospital and Health Management . This is the title given under

AICTE and offer specialization (a) first is Hospital (b) Second is Health which is more in context with Public Health Management (c) Third is Health Information Technology and (d) Fourth is Specialization in Pharmaceutical Management. So the students who are getting degree in Hospital and Health Management they are fit any year in the Health Sector.

- ✓ Dr. Sanjeev Chandran was satisfied with the answers and also highlighted how this Pharmaceutical Management is the need of the hour.
- ✓ Dr Usha Manjunnath further clarified that in the first year its all about Health Care inclusion of HMIS part based on the specialization part students will be moving to grab more knowledge on base of hardcore Pharma industry is concerned.
- ✓ Further to this Dr. Selwyn Colaco made the point by asking the faculty about How This course is going to Help Students overall in Health Sector (Where They are Going to Fit In), which part of the chain course is focusing on. Third point is what are the input requirements – are the students going to be Pharmacist, B Pharma or any degree holder. Are the students going to be Industry Ready as they are going to Compete with B Pharma and M Pharma.
- ✓ Dr. Kirti Udayai answered the query by conveying that the students passing out with PGDM Course will be more in the Managerial role from different domain of management in Pharma industry.
- ✓ Mr. Gulsan Rijesh Runcle pointed that when IHHMR Jaipur started the Pharma Course all the student enrolled for that was having background of Pharma.
- ✓ Mr. Piyush further added that in Bangalore many students are attracted to B Pharma and this course are made mainly keeping in view to them. The Course is also having managerial aptitude with strategic role covering the points of B 2 B and B 2 C breakup.
- ✓ Dr. Uma Shankar added the point that How NON Background Students enrolling to these course are going to Fit in the course suppose B.Com etc students.
- ✓ Dr Piyush answered the question by telling that the 1st year course talk largely about the management and overall concept of health care industry where as the 2nd year students are oriented about Pharmaceutical industry and creates the application about the specialized course.
- ✓ Mr. Ankit Goyal made a point by adding Fanco Economics part to be covered in Module to make student aware about Real scenario of the Pharma. The quality of life, Phase IV post marketing surveillance of drug in the market.
- ✓ Mr. Piyush addressed the point that by referring couple of books and content note will be shared for making final draft on the course material.
- Dr. Kirti Udayai moved towards the **third Agenda** of introducing Two Industry Relevant Elective Courses introduced in under PGDM Programme (Innovation and Entrepreneurship & Digital Marketing - 5 Day Course). Both The Elective Programme i.e (innovation and Entrepreneurship & Digital Marketing) is for 5 Days and has a weightage of 3 Credit Points

Few Suggestions and Input from the Committee Members

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Director

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Usha Manjunnath
Director



- ✓ Dr. Selwyn Colaco asked Dr. Kirti Udayai what does the Elective course mean and can the students proceed further in PGDM course without opting them ?
 - ✓ Answering to the query Dr. Kirti Udayai replied that since this elective course are carrying 3 credit points students have to enroll by either selecting innovation and Entrepreneurship or Digital Marketing.
 - ✓ Further Committee added that Hybrid Selling in Pharma Company is growing Demand as (Person Vs. Virtual Selling is complete different experience) Some Orientation Required on Hybrid Selling
 - ✓ Dr. Kirti Udayai answered that Hybrid selling is already in the course material under topic Marketing of Hospital services and Marketing management. And Advertising and Brand management in Pharmaceutical Management with understanding of consumer behavior.
 - ✓ Committee member suggested to getting embedded in consultation , physician , patient interaction as per current scenario . In which Mr. Piyush commented that all this points are covered in 2nd Year but considering the points this will be add in the orientation to the students.
- Dr. Kirti Udayai addressed the committee by moving to the 3rd Agenda of the Meeting **“Revising the credit Point”**. She gave an Overview on Credit points distribution i.e earlier 2 Credit Points was allocated for 5 Days Course and 4 Credit Points was allocated for 10 Day Course but as per revised AICTE handbook credit points revision 3 Credit Points is for 5 Days Course and 6 Credit Points is for 10 Day Course .Similarly At Present The First Year PGDM Program is consisting 84 Credit Points where as the Second Year is consisting 15 Specialized course and two selective course containing 90 credit Points . Therefore we can say that Since AICTE is looking for 102 Credit Points but IIHMR-Bangalore is having 174 Credit Points which is far ahead in terms of meeting criteria.

Few Suggestions and Input from the Committee Members

- ✓ Dr. Selwyn Colaco enquired that since IIHMR Bangalore is equipped with 174 Credit points and AICTE require just 102 credit points can the students drop some course .
- ✓ Dr. Kirti Udayai Answered the query that students cannot drop the course because courses are freezed 14 courses in first year and 15 course and two elective course in the 2nd year. Credit points are related to calculate the CGPA Course.
- ✓ Dr Usha Majunath further added that the credit points highlights the strength of the course. It is calculated on the basis of Contact Hours
- ✓ Mr. Sunil Kumar further enquired that if a student is willing to go abroad for higher studies how much Credit points are required by them?

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Director



Usha Majunath
Director

- ✓ Dr Usha Majunath replied by saying that students will be required more than 100 plus credit points to opt for such option and PGDM course offered at IHMR-B is equivalent to MBA by which students can apply for higher course in abroad or at India.
- ✓ Since It was 1 PM and due to shortage of Time Mr. Ankit Goyal thanked the committee and moved towards his pre scheduled work.
- ✓ Dr. Chetana gave suggestion on Ethics , Technology Invocation Case study required for making students aware about actual Market condition and Means of Overcoming failure should be introduced in the syllabus for students understanding.
- ✓ Mr. Pradeep Kumar made a point where he clarified the committee and chair about the annual calendar -Holidays and actual number of days left for (Teacher and Student Interaction in term of Hours for credit point distribution
- ✓ Dr. Dr. Selwyn Colaco ask the management to review the credit points as satisfied with Credit Points distribution and if Management / Faculty finds it correct they can go ahead with the Approval.

Few Suggestions and Input from the Committee Members

- Mr Pradeep kumar made a point that earlier related with software Engineering the course title was Just Software Engineering but now he is suggesting to Change its as Software Engineering and Analysis.
- Dr Kirti Udayai further made appoint that Marketing of Health Services as one of the course two topics are added in it – first is Home Health Care and Second is Consulting which is another important domain which need to be included Under Health Management - Health and Development - New Unit will be introduce as Climate Change in Health based on Industry Requirement and Regarding Home Health care is it relevant to cover the Marketing Hospital service or it is the main course of Health Care Management

Few Suggestions and Input from the Committee Members

- ✓ Dr. Chetana made a point that regarding the home Health Care is it relevant to be in the Marketing of the Hospital services or is it the main scope of the Health Care Management.
- ✓ In view to this Dr. Kirti agreed with Dr. Chetana and pointed out that health care delivery system has many aspects but it fits best under Marketing of the Hospital services.
- ✓ Dr. Dr. Selwyn Colaco commented that IT has vast role in health care Management and its important to Clarify what is the role of IT in Health Care Industry. He Further raised his query that IT involvement in Health Care service and how we find IT compatible with Hospital Service.
- ✓ Mr. Piyush answered the query how IT is just a support help in extracting various data which is for understanding the data analysis and strategy building in Health Care role.

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Director



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Annexure

Pharmaceutical Specialization Courses

| Sr No | Course Code | Course Credits | Course Title |
|-------|-------------|----------------|--|
| 1 | PHM701 | 3 | Introduction to Pharma Business Environment |
| 2 | PHM702 | 6 | Production and Supply Chain Management |
| 3 | PHM703 | 3 | Pharmaceutical Legal and Regulatory Environment |
| 4 | PHM704 | 3 | IPR in Pharmaceutical Management |
| 5 | PHM705 | 6 | Principles of Clinical Research and Drug Discovery |
| 6 | PHM706 | 6 | Pharmacoeconomics |
| 7 | PHM707 | 6 | Pharmaceutical Marketing Management |
| 8 | PHM708 | 6 | Strategic Management |
| 9 | PHM709 | 6 | Pharmaceutical International Business |
| 10 | PHM710 | 3 | Advertising and Brand Management |
| 11 | PHM711 | 6 | Market Research, Data Analysis and Data Management in Pharmaceutical |
| 12 | PHM712 | 3 | Consumer Behavior |
| 13 | PHM713 | 3 | Business Communication in the Pharmaceutical Industry |
| 14 | PHM714 | 3 | Business Ethics and Indian Values |
| 15 | PHM715 | 6 | Entrepreneurship Development in Pharmaceutical Industry |
| 16 | PHM716 | 3 | Corporate Social Responsibility and Corporate Governance |

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Usha Manginath
Director



Ref. No.: IHMR-B-DIR-2020-087

Date: December 01, 2020

INSTITUTE OF HEALTH MANAGEMENT RESEARCH

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Academic Council

IHMR Bangalore management has formed an Academic Council with effect from December 1, 2020, till March 2023 for a period of three years.

The main objective of Academic Council is –

- Maintenance of quality and standards of academic program.
- Planning, Coordination, development, oversight, and review of academic program.
- Framing and revising /updating the contents of courses/modules.

The council constitutes of following members:

| S. No | Name | Designation | Role |
|-------|----------------------|---|------------------|
| 1 | Dr. Usha Manjunath | Director, IHMR Bangalore | Chairperson |
| 2 | Dr. Kirti Udayai | Associate Professor, IHMR Bangalore | Member Secretary |
| 3 | Mr. Piyush Kumar | Associate Professor, IHMR Bangalore | Member |
| 4 | Dr. Allen P Ugargol | Associate Professor, IIM Bangalore | Member |
| 5 | Dr. Selwyn Colaco | Chief Strategy Officer, Fortis Hospital | Member |
| 6 | Dr. Manjunatha R | Scientist – E, ICMR | Member |
| 7 | Dr. Mukund Kulkarni | Director, Quality Landmark, Healthcare | Member |
| 8 | Dr. Sanjeev Chandran | Director at Advanced Drug Delivery and Research, Invitro In vivo correlation Biopharmaceutics. Lupin Ltd Global R&D Centers in Pune | Member |
| 9 | Mr. Sunish Nair | India Operations Lead - Tata Trust | Member |

Usha Manjunath
Dr. Usha Manjunath
Director IHMR Bangalore



For Institute of Health Management Research, Bangalore



Usha Manjunath
Director

Academic Advisory Council Meeting Minutes 2020**Date:** 17th April 2020**Time:** 11:00 AM**Venue:** ZOOM**Participants:**

| Attendees |
|--|
| Dr. Selwyn Colaco, Chief Strategy officer at Cytecure Cancer Hospital |
| Dr. Sajeev Chandran, Director at Advanced Drug Delivery and Research , Invitro Imuno corelation Bypharmasetex lumen Global R&D Centres in Pune |
| Mr. C N Sunil Kumar, Regional Director, Narayana Health |
| Dr. Chethana H S, Consultant Associate with Madhaval Group |
| Dr. T.S.Syamala, Associate Professor at the Health Population Research Centre institute of Economic and social Change |
| Dr. Uma Shankar, Principal of Padmashree School of Public Health |
| Dr. Chandil Kumar, CEO, Aster Hospital, Bangalore |
| Dr. Jyothi R Munavalli, Associate Professor - Department of ECE, BNMIT, Bangalore |
| Dr. Usha Manjunath, Director - IHMR Bangalore |
| Dr. Allen P Ugargol, Dean - Academics & Student Affairs |
| Mr. Satish Kumar Singh, Senior Officer - Academics |

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disha manjunath
DirectorFor Institute of Health Management Research, Bangalore
disha manjunath

Director



Meeting minutes

- The meeting started at 11.00 AM by welcoming all the Committee members and with their Self Introduction. Dr. Usha Manjunath, Director briefed the committee members about IIHMR Bangalore.
- Introduction of Chair Dr. Selwin Colacho was done by Dr. Allen P Ugargol and then Dr. Selwin Colacho addressed the Committee by welcoming all the committee members suggestions and congratulated Dr. Usha Manjunath for carrying on the activities despite all the constrains of the pandemic.
- Dr. Usha Manjunath requested AAC members for their guidance related to academic activities. She stressed the importance of the soft skills and other skills in the future workforce and accordingly need for academic curriculum revision was required. She also highlighted the importance of application-based questions in the examination.
- Dr Allen highlighted how the course is creating the Concept and Technique of Modern Management and its application in Health Care organization by making students aware about core concept of management and health care delivery system. This course also helps in Inculcating the IT and Management skills in the student and also focuses on strategic training of the human resource system.
- Dr. Chandil congratulated the team of IIHMR Bangalore and expressed that they have carried out most of the things since the last AAC meeting.
- Mr. Sunil Kumar suggested Dr Usha Manjunath to consider and pursue the module on implementation of HIT projects.
- Dr Allen made a presentation update on the academic activities. He highlighted activities undertaken to revise the existing course curriculum. He also requested members to approve the revision of four modules i.e. "Introduction to Software Engineering and System Analysis & Design" to "Software Engineering Analysis & Design" (ii) "Healthcare IT Standards & Health Information Exchange" to "Interoperability Standards in Healthcare IT" (iii) EHR, EMR, Digital Imaging, Telemedicine, Technological Innovations in Healthcare" to "EMR/EHR Innovations in Healthcare IT" and (iv) Programming Basics & and Introduction to DBMS & ORDBMS" to "OOps Basics and Database Management".



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Usha Manjunath
Director

- Dr. Selwin suggested that there should be comprehensive revision of the curriculum. He focused on increasing the enrollments and extensive social media coverage.
- Dr. Sajeev suggested for introducing of E Pharmacy in Course since it's a new trend and Market need. He also advised to give Global Overview Should be given to the students such as supply chain management, Revenue (Global outcomes and content).
- Dr. Selwin Colacho told the committee that's it's an important area which needs attention. The students who are participating in the Program should strengthened their skills, Knowledge and should be employable. For all this perspective very close collaboration with industry is required. A plan should be made by IHMR Bangalore for how they are going to increase the collaboration because the future and growth depends on this important area which will help in getting the students placed and do well in their career.
- Committee Member added a point that Health care Insurance is one important sector where IHMR-B can extend collaboration which is the need of the hour. Placements opportunity and scope of Internship is also large in this area.

Meeting Conclusion by the Chair

Dr. Selwin Colacho thanked the committee on such a lengthy, intense discussion and giving valuable inputs which will help the management to put them in line of action and once again thanked the committee members for giving their time to participate.

Vote of Thanks by IHMR-Bangalore Director

Dr. Usha Manjunath thanked the committee members for giving their precious time, efforts, and participation in the meeting.



Usha Manjunath
Director

For Institute of Health Management Research, Bangalore

Usha Manjunath





Institute of Health Management Research, Bangalore

Academic Advisory Council Meeting at IIHMR Bangalore

Meeting of Minutes

Meeting : Academic Advisory Council
Date : 10th May, 2019 (Friday)
Time : 11:00 AM to 1:00 PM
Venue : Board Room, IIHMR Bangalore

Participants : Members Present

| | |
|---------------------|---|
| Dr. Selwyn Colaco | COO, Cytecure Hospitals, Bangalore (Former Regional Medical Director, South, Fortis Healthcare) |
| Mr. C.N.Sunil Kumar | Senior VP Strategy & Planning and Zonal Director-Operations, Narayana Health, Bangalore |
| Dr. H.S.N.Rao | Promoter, iServices, Bangalore |
| Dr. T.S.Syamala | Associate Professor, Population Research Center ISEC Bangalore |
| Dr. Uma Shankar | Principal, Padmashree School of Public Health |
| Dr. Chandil Kumar | CEO, Aster Hospital, Bangalore |
| Dr. Usha Manjunath | Director, IIHMR Bangalore |
| Dr. Manjunatha R | Associate Professor, IIHMR Bangalore |
| Dr. Kanagaraj R | Faculty Representative, IIHMR Bangalore |
| Ms. Pallavi Ray | Academic Team, IIHMR Bangalore |

Leave of Absence

| | |
|--------------------|--|
| Dr. S.D.Gupta | Trustee Secretary, IIHMR Society |
| Dr. Subramaniyan M | Senior Manager, Sri Sathya Sai Institute of Higher Medical Sciences, Bangalore |

Minutes of the Meeting: -

1. The meeting started with welcoming of all members by Director-Officiating & Dean-Academics and Student Affairs - Dr. Usha Manjunath.
2. All the members of council introduced themselves to understand each other.
3. Dr. Usha Manjunath presented on IIHMR, Bangalore & the role and objectives of the council was explained, and this Council will actively support the positioning of the Academic Program further.
4. Dr. Usha Manjunath presented the details regarding the Academic course and curriculum with students' background and placements details. Academic ties with Maastricht University, NH & Sakra World have supported Academic activities and hence more such tie ups will be done.
5. The discussion and action points are in the following areas:
 - a. **Student Development**
 - Mr. Sunil Kumar C N discussed the salary concern of the nurses being paid, so Dr. Chandil Kumar overtaken and said that "in that IHMR has a role for good salary".



Director

For Institute of Health Management Research, Bangalore

Director

- ii. Dr.Syamala commented that Management executives are paid higher than the specialists.
- iii. Dr. Uma Shankar & Dr.Selwyn commented on Govt's sensitizing on healthcare and informed that Health Management specialization will revamp with long term sustainable job.
- iv. All members suggested for Skillset & Competencies improvement in our students for dynamic health sector.

b. Programme Curriculum

- i. Dr. Selwyn suggested improving the focus and contents of the 1st Year courses - Hospital Planning, Demography & Hospital Services.
- ii. Dr. Umashankar suggested that the Biostatistics course should be different for all specializations.
- iii. Dr Usha Manjunath proposed a new module to be introduced to Health Specialization i.e. Applied Demography and Population Dynamics.
- iv. Quality Management in Healthcare module has been revised and updated in all specialization
 - Quality Assurance in Hospitals (HOM712) in Hospital Specialization.
 - Quality Assurance in Healthcare (HEM712) in Health Specialization.
 - Quality Assurance in Health IT (HIT712) in Health IT Specialization.
- v. Mr. Sunil, Dr. Syamala & Dr. Chandil Kumar suggested including / improving the following in HRM course.
 - Initial management,
 - Quality,
 - Basic behavior of the community & organization,
 - How to handle the situation,
 - How to behave

All members suggested that to improve on the above, 12 – 14 visits should be arranged for learning.

- vi. All the members of council suggested that project work would be more appropriate for productive learning since students will be raw at the time of joining.
- vii. Dr. Sunita suggested one project work for every six months or as per semester / term would be good. To enable it, tie-ups with hospitals to be increased.
- viii. Dr. Selwyn suggested that students should plan and choose their project for industry requirements.
- ix. Strategic Planning and Managed Care got revised and updated as Strategic Management in Hospitals (HOM708) in Hospital specialization, Strategic Management in Healthcare (HEM708) in Health Specialization, Strategic Management in Health IT (HIT708) in Health IT.



- Dr. Umashankar informed that Dissertation period is less, so quality of it will be poor. Hence it is suggested to start the process early for quality data & research output.
- Members' opinion was to rename Dissertation as Project or Research work. Based on the area of interest, project work can be allotted.
- Dr. Syamala's suggestions to include or improvise are mentioned below for better placements.
 - Focus on learning at each level.
 - Digging deep process in learning to be implemented for value add in the organizations.
 - Digital communication like LinkedIn, Twitter, etc.
 - Pre-presentation
 - Seminar series
 - Competence
 - Budgeting
 - Overall implementation
 - Feedback on organizations from students
- Dr. Umashankar, Dr.H.S.N. Rao & Dr. Selwyn suggested that faculty must inspire and create willingness in students for public health, since huge opportunities are ahead.
- All members suggested the following to be taught to the students as they are all industry expectations.
 - Efficiency of management to improve,
 - To include a class / workshop on how to apply for Tender and People Management.
 - Pair Modelling or renaming of few courses.
 - Encourage e-teaching.

For Institute of Health Management Research Bangalore

Aisha Manjunath



Director

Institute of Health Management Research Bangalore

Aisha Manjunath



**Academic Advisory Council Meeting
at IIHMR Bangalore
Meeting of Minutes**

Meeting : Academic Advisory Council
Date : 3rd November 2018 (Saturday)
Time : 11:00 AM to 1:00 PM
Venue : Board Room, IIHMR Bangalore
Participants : Members Present

| Sr.No. | Name | Designation | Organization |
|--------|----------------------|-------------------------|---|
| 1 | Dr. Selwyn Colaco | Chief Operating Officer | Cytecare Hospitals, Bangalore |
| 2 | Mr. C.N. Sunil Kumar | Regional Director | Narayana Health, Bangalore |
| 3 | Dr. T.S. Syamala | Associate Professor | Population Research Center, ISEC, Bangalore |
| 7 | Mr. Baiju | Director | SapphireIMS |
| 10 | Dr.Usha Manjunath | Director | IIHMR Bangalore |
| 11 | Dr. Kanagaraj.K. | Faculty Representative | IIHMR Bangalore |
| 12 | Dr.Majunatha | Faculty Representative | IIHMR Bangalore |
| 13 | Dr. Veena | Faculty | IIHMR Bangalore |
| 13 | Dr. Anil Sood | Faculty | IIHMR Bangalore |
| 13 | Dr. Sarala | Faculty | IIHMR Bangalore |

Leave of Absence :

| Sr.No. | Name | Designation | Organization |
|--------|--------------------------|------------------------|---|
| 1 | Dr. Uma Shankar | Principal | Padmashree School of Public School |
| 2 | Mr. H.S.N. Rao | Promoter | iServices |
| 3 | Dr. Chandil Kumar | CEO | Aster Hospital, Bangalore |
| 4 | Dr. Subramaniyan M | Senior Manager | Sri Satya Sai Institute of Higher Medical Sciences, Bangalore |
| 5 | Dr. S.D.Gupta | Chairman | IIHMR University, Jaipur |
| 6 | Dr. Shweta | Faculty Representative | IIHMR Bangalore |
| 7 | Dr. Gyan Chandra Kashyap | Faculty | IIHMR Bangalore |
| 8 | Dr. Mallikarjun Reddy | Faculty | IIHMR Bangalore |



Usha Manjunath
Director

Minutes of the Meeting:-

1. Meeting started with a warm welcome to all members by Director - Dr. Usha Manjunath.
2. All the members of council introduced themselves to understand each other.
3. Dr. Usha Manjunath presented on behalf of IIHMR, Bangalore & the role and objectives of the council and hoped that this Council will actively support the positioning of the Academic Program further.
4. Dr. Usha Manjunath presented the details regarding to Academic course and curriculum with students' background and placements details. She also elaborated on the Academic ties with Maastricht University, NH & SakraWorld have supported Academic activities and hence more such tie ups will be done.
5. Dr. Selwyn Colaco was elected as the chairperson of the Academic Advisory Council 2018
6. The discussion and action points are in the following areas:

a. Student Development and Grooming

- i. All members suggested to improve on the following skill set for students:
 - Basic behavior of the community & organization,
 - How to handle the situation,
 - How to behave
 - Group dynamics
 - Customer Relationship management
- ii. Mr. Sunil Kumar suggested the different skill sets like Data Mining , Artificial Intelligence, digital marketing etc. which a student should acquire before getting in the industry
- iii. Dr. Selwyn Colaco added to the same lines stating that communication skills and personality grooming should be the focus as students should learn the important skills like appropriate body language, writing formals emails, letters , etiquettes etc.
- iv. Mr. Sunil Kumar suggested that students should be adaptive and competent to join the revolution and be a part of this volatile industry.

b. Faculty Enhancement:

- i. According to AAC committee faculty also has to keep on upgrading their skill set and it is only possible only when they will frequently interact with the industry and take up consultancy projects from various organization to enhance their knowledge.
- ii. Dr. Selwyn Colaco appreciated the progress we have done to broaden our faculty talent pool and retain the best faculty.

c. Programme Curriculum

- i. Dr. Selwyn suggested improving the focus and contents of financial management and budgeting. Also, business models and costing should be part of the curriculum to give students an overall view of the organization.
- ii. Quality and Patient Safety revised as **Quality Management in Hospitals (HOM712) in Hospital Specialization, Quality Management in Healthcare**

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For Institute of Health Management Research, Bangalore
Usha Manjunath
Director

Date: / /

(HEM712) in Health Specialization and Quality Management in Health
IT(HIT712) in Health IT specialization.

iii. Dr. Syamala, Dr. Selwyn Colaco & Mr. Baiju suggested to include / improve the Data Analytics course by including the following points:

- Data collection
- Data analysis tools (hands on)
- Quality Tools (Practical)
- Also, test the ability to use these tools

iv. Dr. C. N. Sunil Kumar and Dr. Selwyn suggested that faculty has to inspire and create willingness in students for public health and keep the program going, since huge opportunities are ahead for public health.

v. Supply chain management module must be the core concentration for every specialization to understand all aspects of the healthcare industry.

d. Industry and other stake holder engagement

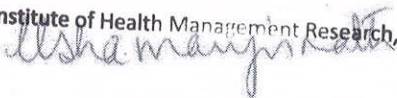
- i. Industry ties, Alumni ties and University collaboration to be strengthened.
- ii. Formalize visits by mentors to respective organizations during STP/Dissertation.
- iii. Improve Professional association for placements and research projects

7. The following points were appreciated by AAC:

- The faculty pool
- The student mix (army, experience, medical, non-medical)
- Faculty seminars
- Journal Club
- Hospital Observer ship

8. The meeting ended with vote of Thanks from Dr. Usha Manjunath.

For Institute of Health Management Research, Bangalore



Director

